

Summary of Cover

Agreed Valuation Guaranteed Asset Protection (GAP) Insurance for Cars and Light Commercial Vehicles. Underwritten by AXA Insurance UK plc.

This summary of cover does not contain full details and conditions of your insurance – these are located in your policy wording.

Where headings are shown in blue in this policy summary, full details can be found in your policy wording using the same headings. To help you locate these within the policy wording, please refer to the contents page detailing the main sections of the policy.

Type of Insurance and Cover

Agreed Valuation Guaranteed Asset Protection (GAP) insurance for cars and light commercial vehicles up to 3500 kg gross vehicle weight.

This insurance provides cover for the financial shortfall between the amount you receive from your motor insurance policy in the event of your vehicle being a total loss, as defined in the policy wording, following damage, fire or theft and the agreed valuation for your vehicle on the date of commencement of this insurance up to a maximum value as stated on your policy schedule.

The original purchase price may be used as the basis of valuation if you purchased this insurance cover within 30 days of your vehicle purchase from a VAT registered motor trader.

You are insured up to the sum insured as a total.

This policy will end on payment of a valid claim.

Eligibility

You are eligible for this insurance, provided at inception and during the period of insurance your vehicle:

- is a car or light commercial vehicle up to 3500kg gross weight and is permanently registered in the United Kingdom
- is insured by a motor insurance policy issued by an insurer authorised in the United Kingdom
- is not included under the section entitled **Excluded Vehicles**
- is not used for any of the uses specified in the **Excluded Vehicle Uses** section
- has never appeared on the total loss register
- has a minimum value of £2,500 at the date of commencement
- is under 8 years old at the date of commencement
- has covered less than 80,000 miles at the date of commencement

and

- you are the registered owner and keeper of the vehicle identified on your policy schedule

- you are named as the policyholder in the motor insurance policy for your vehicle.
- Any claim where your motor insurance policy offers to provide a replacement vehicle in settlement of your claim, whether you accept it or not.

Significant Features and Benefits

What is Covered

Subject to exclusions this insurance covers the amount by which the agreed valuation (as defined in the policy wording) exceeds the insured value you receive from your motor insurance policy following the total loss of your vehicle.

The original purchase price may be used as the basis of valuation if you purchased this insurance cover within 30 days of your vehicle purchase and you purchased your vehicle from a VAT registered motor trader.

Significant or Unusual Exclusions or Limitations

What is Not Covered and **General Conditions**

- Your vehicle must be serviced in accordance with the manufacturer's requirements during the period of insurance. You must keep all service invoices as these will be needed when making a claim.
- Any claim that occurs when you are not the registered owner and keeper of the vehicle.
- Any claim that occurs when you are not the insured person and named as the policyholder in your motor insurance policy.
- Any claim where the motor insurance policy insurer has offered to repair the vehicle but you have requested the claim to be dealt with on a total loss basis.
- Any claim by accident where the driver of the vehicle is under the influence of alcohol, drugs, not prescribed by a registered medical practitioner or drugs prescribed by a registered medical practitioner where a warning against driving has been given.
- Any loss which may be claimed from any more specific insurance or guarantee.
- Your vehicle is not included under the section entitled **Excluded Vehicles**.
- Claims arising as a result of using the vehicle for any of the **Excluded Vehicle Uses**.
- Wear and tear.
- In the case of any claim where you accept an offer of insurance settlement of less than the market value of your vehicle on the date on which your vehicle is deemed to be a total loss by your motor insurance provider, we will settle your claim using the market value on this date.

- If you have purchased your vehicle from a VAT registered motor trader within 30 days of taking this cover, we will not cover any additional costs shown on the vehicle purchase invoice for anything other than the purchase of your vehicle. This includes but is not limited to, motor insurance, warranty, payment protection and recovery, Road Fund licence and accessories fitted other than by the manufacturer, or any outstanding finance carried over from a previous credit agreement including cash back.
- The policy will end on payment of a valid claim.
- Under no circumstances can this policy be transferred to any other person or vehicle.

Duration

The cover duration is variable. You may need to review this cover periodically to ensure it remains adequate for your needs. Please refer to your policy schedule which will show the duration of cover applicable.

Cancelling Your Policy

You have the right to cancel this policy at any time during the period of insurance.

If you cancel within the first 14 days, We will make a full refund of premium provided you have not made or intend to make a claim.

If you have made a claim during the first 14 days, no refund of premium will be given.

If you cancel after the first 14 days of cover or if you have not paid a premium for the policy, then no refund of premium will be given. Please refer to the [Cancelling Your Policy](#) section for full cancellation terms and conditions.

Claim Notification

To make a claim, please telephone the claims office on telephone number 024 7652 7831.

Making Yourself Heard

Any complaint you may have should in the first instance be addressed to A1 Warranty Services customer services or the claims office, as applicable.

If you are not satisfied with the way in which your complaint has been dealt with, you should write to the Head of Customer Care at AXA Insurance UK plc.

If the complaint is still not resolved, you can approach The Financial Ombudsman Service. Referral to the Financial Ombudsman will not affect your right to take legal action.

Full details of addresses and contact numbers can be found in the [Making Yourself Heard](#) section of the policy wording.